

CLOSEUP



A PUBLICATION OF FORD AV



EXPERIENCE EXTRAORDINARY



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BY FORD AV

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Experience **EXTRAORDINARY** with Ford AV

At Ford, we are driven by more than just technology. We are a team of **extraordinary** people who take immense pride in crafting **exceptional** experiences.

We combine integrity with unwavering attention to detail, ensuring the quality of service you deserve.

Our **incredible** staff take the time to understand your unique needs, challenges, and vision — embracing challenging projects and finding the perfect AV solutions to propel you forward.

With over 50 years of industry expertise, Ford delivers unparalleled results. We utilize advanced proprietary software to meticulously design, manage, monitor, and report system issues long after the system is complete. This attention to detail guarantees a seamless experience from concept to completion.

This commitment to excellence results in **extraordinary** performance and reliability.





The Ford AV Difference

EXTRAORDINARY SERVICE

TRUSTED

What do America’s top brands have in common? Many choose Ford for their technology needs. From Apple to AT&T, American Airlines to ExxonMobil, UT Southwestern to the Louisiana State Legislature, leading names like Fannie Mae, MD Anderson, and State Farm rely on Ford to deliver extraordinary solutions. Our expertise in designing, developing, and deploying technology solutions is critical for our customers to stay competitive in today’s modern workplace and maintain their status as global industry leaders.

EXPERIENCED

For over 50 years, Ford has led the way in AV technology projects worldwide. With over 500 employees nationwide executing over 700 annual projects, Ford offers an extraordinary depth of experience and a team of trained industry experts to ensure your next project is a success.

CAPABLE

Ford routinely works on many of America’s largest construction sites and is accustomed to the most rigid safety standards. With the industry’s highest bonding capacity of \$50 million, your project is secure.

Best-in-Class

SPECIALISTS

50+
Years in
Business

OVER 700
Annual
Projects

500+
Employees
Nationwide

OVER 100
Experienced
Engineers

DELIVERING EXTRAORDINARY with Project Deployment

A great technology solution starts with a great design. That is why we like to start early and become an essential project partner. We have over 100 innovative engineers, including 2 Professional Engineers (PEs), involved in the design phase. Our team also includes 300 highly-trained and experienced professionals, such as Project Managers, Installation Technicians, Job Superintendents, and support staff, all dedicated to the success of each project.

SPECIALIZED
Service Team

300+
Job Center **Employees**

100+
Project **Engineers**

50+
Project **Managers**

2
Professional **Engineers**

Designed For The Modern Business

Integrated Performance: The LG All-In-One series streamlines your workspace with a built-in CPU, reducing clutter and increasing efficiency.

Stunning Visuals: Experience vibrant and sharp visuals with LG's high-resolution display. Perfect for presentations, video conferences, and multitasking with ease.

Versatile Connectivity: Stay connected with multiple ports and wireless options, ensuring compatibility with all your devices and peripherals.

LG AIO Series



LG Magic Remote

Discover the Future of Corporate Computing with LG All-In-One Series. Visit www.lgaio.com for more information.

Reduce Downtime with **EXTRAORDINARY SUPPORT**

Ford's Technical Support staff brings decades of AV technology experience to every service and maintenance request, ensuring your systems are back up and running quickly. Contact us to see how we can keep your organization's communications moving forward.

SERVICE & MAINTENANCE

Ford offers 24/7/365 support, utilizing a central dispatch to our regional service centers across the U.S. Customer Care promptly respond to and document incoming requests, dispatch the appropriate Service Field Engineer, and oversee the service ticket through the entire process.

REMOTE TECHNICAL SUPPORT

Our Remote Technical Support Team can work with your site contact to diagnose and resolve your AV system problems quickly, efficiently, and remotely.

OPERATOR SUPPORT

Add Ford's Operator Support Technicians to your team and always be prepared. Backed by the AV industry's leading service center, you will have the knowledge base of the entire Ford staff on your team, at your site, when you need it. From proactive room sweeps to event support, our on-site Support Technicians will help make each meeting a success for you and your staff.

Top-notch **Support Personnel**

- ✓ Reduce operational downtime with preventative maintenance
- ✓ No need to hire and train AV technicians with on-site support
- ✓ Highly trained technicians in 27 U.S. locations
- ✓ 24/7 central dispatch



Remote Monitoring & Management **EXTRAORDINARY PEACE OF MIND**

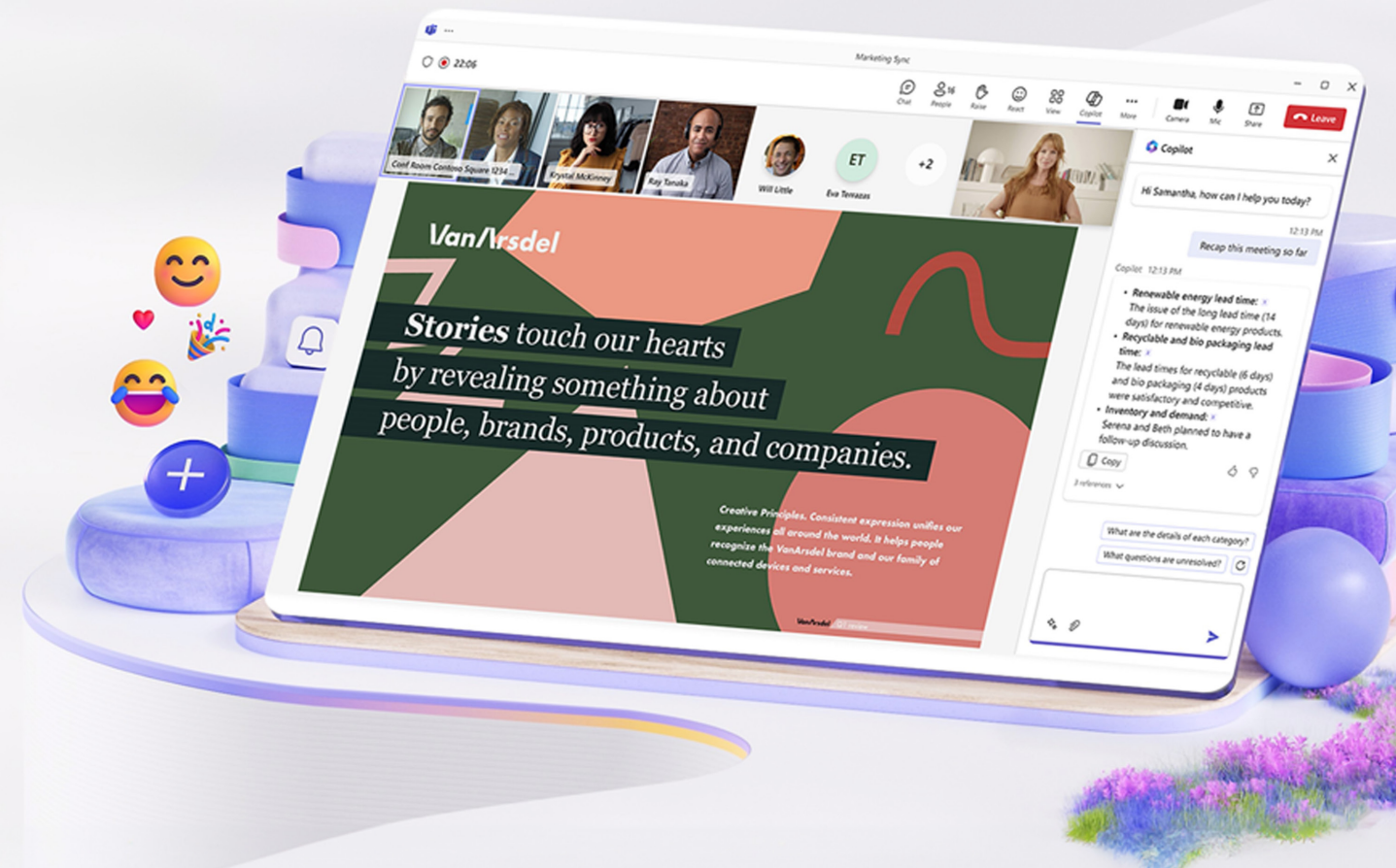
AV.RMM REMOTE MONITORING & MANAGEMENT

AV Remote Monitoring and Management (AVRMM) provides monitoring for both networked and non-networked AV equipment. Developed to meet the highest national security standards, Ford's AVRMM service provides a 24/7/365 cloud-based solution that monitors, notifies, and resolves system failures, ensuring the continuous operation of your AV systems and critical operations.

- ✓ **Increase end-user satisfaction and technology adoption**
- ✓ **Proactive fault detection and correction**
- ✓ **Remote diagnostics – faster resolution**
- ✓ **One support provider for all locations**
- ✓ **Supports all brands of AV equipment**
- ✓ **Less downtime – more productivity**



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At Ford AV we provide extraordinary audio visual solutions and craft experiences that elevate your world. With a passion for innovation and excellence, we transform ordinary spaces into extraordinary environments. **Let's Get Started!**