



**PROTECT YOUR AV INVESTMENT.** Your AV systems impact your business success every day. Ford's field engineers provide prompt attention to your service and maintenance needs nationwide, 24/7.

**Managed Services**

From preventive maintenance to asset management, Ford offers a customized approach tailored to meet the needs of your organization

**Break Fix Services**

When downtime comes at the wrong time, Ford field engineers can help restore a productive user experience

**Knowledge and Resources**

Today's AV problems can be tough and Ford is ready to tackle them with experienced engineers, programmers and network experts

**SERVICE BENEFITS**

- › **Customer Support 24/7/365** | Support personnel answer service requests, document and track the issue until it is resolved promptly and accurately
- › **Industry Certifications** | CTS, CTS-D, CTS-I, APEx, CCNA, CCNP, PMP & Licensed Professional Engineers
- › **Manufacturer Certifications** | Crestron, AMX, Cisco, Polycom, AtlasIED and more
- › **Support Center** | Centrally managed with local service delivery and accountability